ONSOLVE™
ONE CALL **NOW**

Plan Features

Dependable, Easy and Affordable Critical Communications Software for Higher Education

When severe weather or a safety concern threatens your campus, you need to get the word out fast. You don't have time to plan — you need a simple critical communications system that keeps everyone — students, faculty, staff and parents — safe and informed.

You also have a student body involved in a diverse set of campus activities. They need to be informed and reminded of class cancellations, special events, as well as scholarship and financial aid deadlines. You have a revolving group of prospective students with whom you need to regularly engage. Plus, you want to keep your alumni aware of upcoming events and capital improvement projects they're interested in.

- Class Cancellations

- Tuition Payment Deadlines

- Special Events

- Severe Weather

- Campus Safety

- Alumni Giving

- Admissions Outreach

- Parent Notification

- Student Body Engagement

For all of your college's needs, OnSolve® One Call Now® delivers. We reach hundreds of thousands of people every day — delivering calls, texts, and emails about emergency and routine events. Our robust, redundant system regularly dials thousands of people in minutes and sends thousands of text/email messages in seconds.

Our critical communications system is ideal for colleges and universities committed to keeping students safe and informed. It lets you get the word out fast without tying up staff or drying up your budget.

Simple Setup and Management

- Rosters of names and phone numbers synchronize easily from most software systems.

- Multiple phone numbers can be loaded for each contact so everyone can be reached.

- The system administrator can upload or assign contact subgroups for targeting your audience with relevant communications, making it easy to send messages to a specific group, such as a class or sports team.

- Authorized system users can be added to your account and assigned permissions to reach one or more subgroups.

- Target your audience even further by adding additional filter fields to dynamically create groups. (For example, sending a message to all students with balances over 60 days due on a specific campus.)

- Different levels of support are available based on each college or university's individual needs. Internet webinar training, online chat and access to the Help & Support Center are included. On-site training is available at a daily training rate.

Campus Communities Appreciate How We Operate

- **CALLER ID** — Recipient's phones can display "emergency alert" or your choice of phone number to prevent fraudulent communications and ensure calls get answered.

- **CALL-IN REPLAY** — In case a call was misunderstood or missed, students can call an emergency toll-free number to replay recent messages.

- **"ANSWERFLEX" FUNCTIONALLITY** — Manage how to proceed in the event of a machine or voicemail answer: always deliver, never deliver, or only deliver after a specific time of day.

Record and Send Voice Messages

- Record and initiate messages from any phone by authorized senders.

- Create curfew times for your alerts by setting a start and end time for all calls to take place within those periods, with the ability to override curfew for emergency alerts.

- Schedule messages to be sent at a later date and time.

- Record a message requesting a keypad response (press 1 for yes, press 2 for no) from contacts in order to get instant feedback to tell you they are safe, vote on an issue or confirm message receipt.

Send Email and Text-to-Speech Messages

- Easily create and send texts, email, and voice messages from the mobile app or any internet-enabled PC.

- Initiate text-to-speech messages from any internet browser using a secure connection, or from the mobile app.

- Initiate text, email, and text-to-speech messages using FTP upload.

Send Messages Anytime, Anywhere With the One Call Now Mobile App

- Available for iOS and Android.

- Download the app here.

Reach Everyone Quickly With a Secure System

- The system administrator can securely access rosters and call reports from any internet-enabled PC or the mobile app.

- The large-scale telephony system dials thousands of numbers every minute, across the globe.

- The system automatically redials busy and no-answer numbers.

- Online call reports show the names and numbers reached and results of each call.

- One Call Now is a completely offsite telephone calling service. Using crystal-clear fiber optic connections, every message is sent exactly as recorded.

- There are NO extra phone lines, line charges, per-call costs, extra Centrex numbers, analog phone ports, onsite hardware, software, in-house administrators, or systems maintenance needed.

Features for Higher Education	
Phone numbers per contact	4
Email and cell phone text addresses per person	5
Subgroups	Unlimited
Voice messages to each student per year	Unlimited
Emails	Unlimited
SMS text messages	Unlimited
Length options for voice messages	30 - 180 Seconds
Training webinar for all administrators/messengers	Free
On-site training (optional)	Negotiable
System integration to allow automated calls from uploaded or Web services data (would allow automated calls and messages for fines, fees, grades, due dates, etc.)	Yes
One Call Now Mobile App	Free

Visit OnSolve.com/One-Call-Now to learn more.

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