



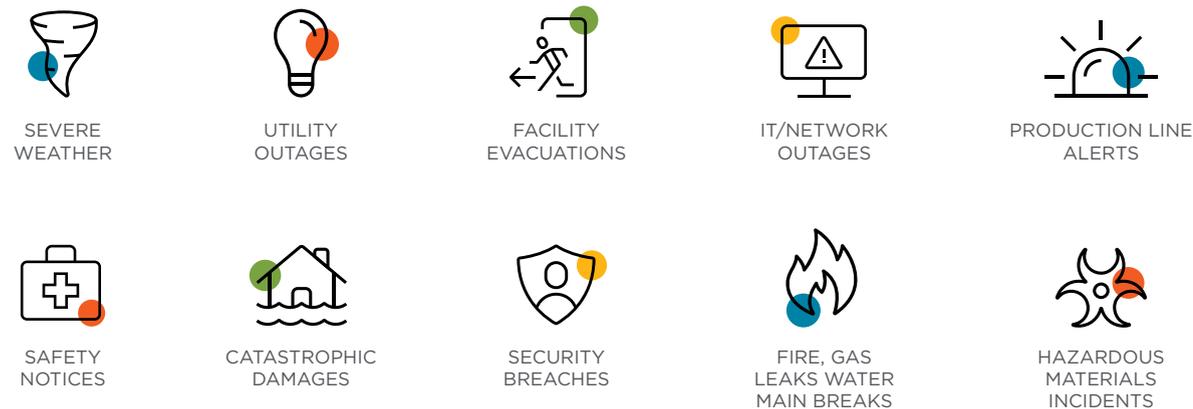
Business Communications

Business continuity and employee notifications

One Call **Now**
POWERED BY ONSOLVE

The Ideal Solution for Urgent Response Planning and Day-to-Day Communications

Thousands of businesses across North America have made OnSolve® One Call Now® part of their rapid-response plans. You never know when disaster will strike. When it does, lives depend on your ability to respond. With critical communications software for businesses from OnSolve One Call Now, you're able to communicate effectively in the midst of dangerous and potentially chaotic situations.



Completely reliable and always fast, OnSolve One Call Now keeps you connected and ready to get the word out.

- Keep employees around the world informed in real-time
- Activate business continuity/emergency response plans
- Minimize the impact of business-interruption incidents
- Comply with quality, safety and operational standards
- Issue instructions during unplanned or catastrophic events
- Notify employees of shift cancellations
- Send emergency announcements
- Issue severe weather alerts



Simple Set-up

Set-up is simple, efficient and secure. Our integration tools ensure your contact information is accurately transferred to our system and stays updated in our system. Our data transfer and storage employ the highest level of data encryption available.

Notifications Happen Independently Of Your Systems Or Infrastructure

- No software to purchase
- No hardware to install
- No additional phone lines or equipment needed
- No long-distance charges
- No charges for ring time or re-dials

Special Features Tailor the System to Your Needs:

- Deliver calls to your staff in a predetermined order
- Give recipients the option to transfer to a live coordinator using their keypad
- Require recipients to enter a PIN to receive a message—confirms receipt and maintains confidentiality
- Use the medium your employees prefer or the situation requires: voice, SMS text or email
- Set-up unlimited subgroups within your call list to send messages to specific groups
- Use the language your employees speak—our system instantly translates up to 19 languages for voice messages and 52 languages for typed messages
- Send messages anywhere in the world
- Type a message and deliver a natural-sounding voice message

- Gather important feedback from recipients when they enter a keypad response
- View detailed, real-time reporting, available within minutes—confirms successful contacts and explains unsuccessful attempts (no answer, line busy, disconnected), provides documentation.
- Choose the caller ID number you want displayed when you call
- All messages are assigned high priority status, bumped to the front of the call queue and sent immediately
- It's up to you to keep your employees and your business protected and informed. Put One Call Now on the job to notify thousands—or just a few—quickly and efficiently.

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A Snap to Implement

Send messages any time from any phone or any internet-connected computer:



Phone

Make one toll-free call, record your message and select your recipients. Calls go out to everyone at once or in a sequence that you define.



Online

Log onto our website, type your message and select your recipients. Your typed message is sent to all your SMS text and email recipients at once. Typed messages automatically generate Text-to-Speech voice messages for your call list and are sent simultaneously to your recipients.



Mobile App

Launch urgent alerts and routine notifications from anywhere at anytime using the OnSolve One Call Now App.

OnSolve One Call Now is Dependable, Easy, Affordable and Fast

- 99.99% uptime guarantee
- Fully redundant systems; geographically diverse facilities
- Crystal-clear fiber optic connections
- Up to 180 seconds of message time—SMS text capacity is 160 characters
- Recipients can instantly respond



Plan Features

Multi-Modal Messaging

Send a voice message, an email message, a text message or all at the same time.

Text-To-Speech Messaging

Type in your message and instantly convert it to speech.

Hot Transfer Recipients

Allows calls to be transferred at the end of your message to a live operator at a telephone number you specify. You control the call pacing so your incoming lines are never overloaded. You can even pause a message and resume it at a later time to control call flow. Redirect to conference line for immediate discussing.

Display Your Number In Caller Id

Help recipients know it's you calling by using a number they're familiar with.

Retry Busy/No-Answers

Contact recipients again for urgent messages when they don't answer.

Replay Messages

Recipients can press a key to replay any message.

Multi-lingual

Have your messages translated into nearly 50 different languages.

Real Time Polling

Record a message requesting a touch tone response (press 1 for yes, press 2 for no) from Group Members for instant feedback.

Target Groups of People

Send messages to specific individuals or groups by dividing your contact list into an unlimited number of subgroups, such as departments, locations, etc. Use Dynamic Subgroups to select recipients that need to meet multiple criteria.

Messengers

Designate staff members as Messengers with the ability to send notifications to one or more Subgroups.

Call Scheduling

Schedule a message to be delivered at a specific time and date.

Time Zone Aware

Start and end calls in each time zone automatically at the desired local time, across the globe.

Audio Library

Create a library of prerecorded messages to quickly send during an emergency or time-sensitive situation.

Sequence Calling

Delivers calls in a predefined sequence—allows the notification process to comply with your company's protocol.

Quota Calling

Sends calls until a predetermined number of live answers respond via polling and/or hot transfers.

One Call Now App

Have the power of One Call Now in the palm of your hand, and send messages anytime, anywhere.

Answerflex

Manage what to do if a machine answers: always deliver your message (or an alternate message), never deliver to a machine, or only deliver to a machine after a specified time of day.

International Calling

Reach your people quickly and easily anywhere in the world with multilingual capabilities that provide automatic translations.



Plan Features

Integration Tools

List Import Wizard

You can upload new roster lists anytime. Our Import Wizard can take almost any customer, staff or roster file format, including email addresses and Subgroups, from your PC and load it securely to our servers. The Import Wizard remembers your layout for next time!

Flexible Integration Tools

Automatically synchronize or transfer your roster or fully control calls from your system with our FTP, SFTP, XML, Microsoft API or Web Services tools.

Automate Daily Messages With Sync

Easily set your PC so as soon as you save a new Excel or text file, it is transferred to our servers and calls start. No manual uploading or call configuration. Ideal for frequent staff calls, calling daily lists and much more!

Reliability, Capacity & Delivery Assurance

Fully Redundant Systems

Our secure servers and geographically diverse facilities guarantee 99.99% up time. All elements are fully redundant with auto-fail over and backup for bullet-proof operation.

High Speed Delivery

Our system dials thousands of calls per minute to reach everyone fast via ISDN/ Copper phone lines, using forty-three (43) different carriers to get through weather, local outages and jammed circuits.

Intelligent Pacing

Adjusts call delivery rates to eliminate hold times on Hot Transfer calls.

Support, Help & Training

Free Web-Based Training

We offer scheduled small group webinars to learn the basics as well as advanced subjects.

Take Your Business Communications to the Next Level

OnSolve One Call Now's messaging suite can be relied upon to protect, inform and engage your most valuable assets: employees and customers.

Start communicating today!

