



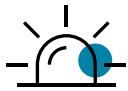
Mass Notifications for Utilities

One Call **Now**
POWERED BY ONSOLVE

When a utility goes down, **keep communications up and running**

Efficient communications—internally with your teams and externally with your customers and localities—are crucial for successful operations. When you have an outage, the pressure is on... you need to get back up and running.

OnSolve One Call is a mass notification system that's simple, robust and always reliable. Whether you are activating rapid-response teams, staffing work crews, notifying localities or contacting customers, you need to do it fast and efficiently.



FACILITY/SUBSTATION
INCIDENTS
AND CLOSINGS



IT/NETWORK
OUTAGES



SEVERE
WEATHER



MAINTENANCE



HEAVY-LOAD
OR DAMAGE
NOTIFICATIONS



WATER MAIN
BREAKS



SECURITY
BREACHES



CONTAMINATION
INCIDENTS

**With OnSolve One Call Now,
your message reaches your
entire target audience, instantly.**

You pre-select the communication method that best fits the individual recipient and the needs of your organization: voice, SMS text, or email. When you place your message, it's immediately delivered to everyone at once across all media channels.



If you want better...

Incident and crisis management communication

Let One Call Now's incident management products help you:

- Dispatch crews or responder teams quickly and in a prioritized order
- Keep everyone informed in real-time, across the globe
- Track service restoration as customers/employees respond using our polling feature
- Communicate media-targeted updates to management to ensure a consistent company message
- Create a media subgroup and keep all media outlets updated simultaneously

Staffing and employee communications

The One Call Now system will...

- Offer shift openings to employees in a prioritized order without manual dialing through a call list
- Immediately get confirmation from staff if they are available for a shift
- Call a list of employees and stop automatically when the shift is fully staffed
- Send reminder messages regarding training or recertification events and immediately get an rsvp
- Quickly connect employees to a scheduler if they are interested in a shift
- Alert employees to inclement weather conditions even if they are away from their workstations
- Poll employees and get immediate feedback
- Remind employees of benefit and other upcoming deadlines
- Coordinate media response messages

When every minute counts^(TM)

Let the One Call Now mass notification system help you:

- Keep customers informed and more satisfied
- Reduce call center costs
- Decrease costs associated with payment collections and terminated accounts
- Eliminate the expense of postcards, door hangers and newspaper notices

Why One Call Now?

- One system - multiple solutions
- Simple and affordable for everyday use
- Robust and always reliable for urgent, time-sensitive crisis management
- Send messages anytime, anywhere with the OnSolve App





Customer notification

Use One Call Now to...



Communicate with your customers proactively regarding planned outages/flushings, brown or black-outs, meter replacements, boil advisories, clearing, conservation requests



Quickly inform customers regarding unexpected incidents and outages. Studies show customer satisfaction levels increase with increased incident communication



Integrate with existing databases to auto generate a variety of call types (welcome calls, appointment reminders, payment due)... with no manual intervention



Remind customers of payments due and impending service discontinuations

A man with a beard and glasses, wearing a light blue short-sleeved shirt, is leaning over a table in a warehouse. He is looking at a silver laptop. On the table, there are some papers, a yellow hard hat, and some brown containers. In the background, there are stacks of yellow and red items, possibly bags or boxes, and the industrial structure of the warehouse with overhead lights.

No hardware to buy or install

The ideal solution for dynamic day-to-day logistical operations and urgent rapidresponse situations.

OnSolve's One Call Now, one of OnSolve's market-leading critical communications products, enables groups and organizations of all sizes and types to quickly, securely and reliably distribute critical information to large numbers of people on virtually any device and network. OnSolve sends over two billion notifications annually and has provided more than 60 years of proven support to both the public and private sectors. We deliver critical event management solutions that give our customers the ability to proactively keep everyone informed, instill confidence, foster teamwork, mitigate disruptions, improve operational outcomes, protect assets, and save lives.

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