



OnSolve Global Travel Risk Management with On Call International

Protect Your Employees Wherever They Are





Today's world is unpredictable, and travel is increasingly susceptible to the effects of pandemics, severe weather, acts of terrorism, active shooters, and even less emergent threats such as a stolen passport or missed flight. As an employer, it is your responsibility to protect your people whether they are working from the office, from home or on the road.

When a critical event occurs, having visibility into the event, the understanding of where your travelers are, and the ability to reach and respond to your travelers is essential. This means that your business plan and processes should be in place well before any crisis occurs. The stakes are high and the consequences of being ill-prepared may cost human lives, financial loss, legal issues and damage to your reputation.

What is Travel Risk Management?

Travel risk management is more than the right thing to do — it's an essential component of corporate responsibility. As with organizational risk management, being uninformed or unprepared isn't an acceptable defense.

A robust protection program empowers multiple interdependent departments and functions. The accountability test is “foreseeable risk” of harm that could come to employees on company time.

A comprehensive travel risk management program must address risk, response and support:



Risk

Anticipating and preparing for risk requires pre-travel education and real-time critical event intelligence that is weighed in the context of your company's unique footprint of travel plans, events, offices and logistics. It's critical that you have a clear understanding of your custom plans to mitigate travel risk.



Response

Critical event response plans must include clear processes for locating, communicating with, assisting and potentially extracting your people — across borders, time zones and governments. Your program should have access to global medical and evacuation support services so that travelers can feel safe anywhere in the world.



Support

Ensure your travelers have around-the-clock access to travel, medical and security support wherever they go. Whether it's a medical emergency, political threat, natural disaster, or rescheduling plans, travelers can feel comfortable knowing there's always 24/7 support for any issues that arise, big or small.

Fast. Targeted. Trusted.

OnSolve protects traveling and remote employees during a critical event.

Know What's Happening Sooner

OnSolve's AI engine recognizes over 50 types of threats and delivers fast, relevant intelligence. A single dashboard allows you to integrate stakeholders across the organization, including HR, training, logistics, facilities and your executive team.

Monitor and Communicate with Confidence

Continuous monitoring helps pinpoint trouble spots so you can proactively equip employees with tracking and emergency communications and map safe-zone parameters, while giving them control over levels of privacy. Automatic alerts provide your travelers with a real-time understanding of how a critical event impacts their travel.

Respond Without Hesitation

When you're receiving relevant information faster, you can access response plans for locating, alerting and assisting employees. You'll also have the data to back decisions about additional protection measures like GPS tracking and mobile-device panic buttons.



Why OnSolve and On Call International

The crux of any successful travel risk management program lies in its ability to combine planning, technology, monitoring and capabilities. Together, OnSolve and On Call International deliver these resources.

OnSolve has partnered with On Call International to deliver an all-in-one, end-to-end approach to travel risk management via actionable intelligence, travel monitoring, critical communications, and emergency response capabilities. With this partnership, you'll gain access to a fully-staffed 24/7 Global Response Center, providing emergency medical, security and travel support via a team of Global Security Specialists, Doctors, Nurses and Transportation Coordinators.

In addition to the critical technology component of travel risk management and duty of care, On Call International provides world-class medical, security and travel assistance and response. Whether your employee/traveler has a small situation or large crisis, it is critical to combine technology with human response. Building a global security operations center (GSOC) and comprehensive travel risk management solution from the ground up can be costly and time-consuming. By outsourcing to a partner with years of experience in risk management, you can minimize costs and quickly launch an effective program that meets your business goals.

When Every Minute Counts™

Your employees are your biggest investment and most valuable asset — they are vital to keeping your business functioning. Their safety must be your priority. Learn more about protecting your people wherever they are with a travel risk management solution.

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