

# The OnSolve Platform for Critical Event Management

# A comprehensive solution for enhanced government resiliency

Today's government world is increasingly dispersed and complex, with millions of people more mobile and, therefore, more vulnerable. In this progressively global landscape, your agency needs better capabilities to proactively manage critical events — and protect your people, assets and operations. The OnSolve Platform for Critical Event Management (CEM) gives you the control to protect what matters most, while reducing risk and improving operational continuity.

Our leading-edge platform combines AI-powered risk intelligence capabilities with award-winning critical communications and enhanced incident management. Together, these leading-edge capabilities form the industry's most comprehensive solution, one that strengthens your agency's ability to identify adverse events, analyze risks and respond throughout the entire resiliency lifecycle.

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Smart. Advanced. Proactive.

The OnSolve Platform for CEM gives you three distinct advantages and unparalleled coverage of critical events around the world.



Actionable intelligence

gathered by filtering through massive amounts of event data to identify a crisis and know how it will impact your mission, operations and assets



Advanced & modern technology

based on cloud and artificial intelligence, that lets you manage critical events and reduce risk faster and more reliably than ever before



Proactive efficiency

by letting response teams focus on outcomes rather than identifying and reporting on issues

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## Pinpoint and evaluate. 90% faster.

In crisis situations, speed and accuracy matter. On Solve Risk Intelligence identifies adverse events with pinpoint accuracy and calculates the risks 90 percent faster than traditional one-dimensional monitoring. Powered by Al, the platform scans myriad global data sources continuously, tracking more than 50 classes of events and identifying up to 300,000 critical events each day. At a glance, you can view details on potential impacts of hurricanes, civil unrest, IT outages, cyberattacks and any other event that may affect your agency.

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# Read and react to a constant flow of curated data

Critical events can take seconds to hit and many hours to unfold, generating massive amounts of data as they do. As the data volumes multiply, they become too much for the human brain to process. Our platform aggregates complex data from a vast array of sources, including government, weather services, local and international news and social media. Then it analyzes and finds relevant connections to your business in milliseconds, so your team gets actionable intelligence in near real time.

And while knowing exactly what's happening and who or what might be affected is important, seeing it unfold in front of you is invaluable. Dynamic maps of your facilities, logistics and workforce enhance situational awareness, allowing your response team to warn of potential impacts, take proactive security measures and re-route resources as needed to keep your people safe and your agency moving worldwide.

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#### Impact of Unexpected Disruptions

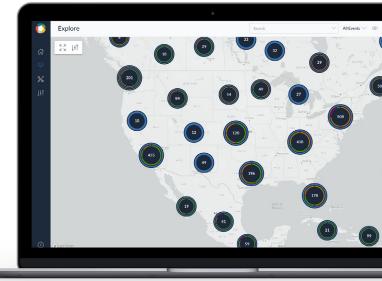
90 percent of agencies need about 30 minutes just to start resolving disruptions, according to Enterprise Risk Associates. With IT outages costing nearly \$9,000 per minute, reducing lead time from 30 minutes to 3 minutes could save your agency \$250,000 per incident.

**\$8,851** Average cost/min for U.S. data center outage

**\$600B** Economic impact of cybercrime

**\$88B** Cost of natural disasters worldwide

**\$33B** Global impact of terrorism



#### Respond. Report. Recover.

When a crisis happens, no one has time to download and digest a crisis communications plan. Through a strategic partnership with Groupdolists™, the OnSolve platform holds all your data and processes in one system optimized for incident response. Proactively push active response plans down to your response team's mobile devices in real time. Customize plans and procedures to minimize downtime and mitigate disruption. You retain full control of the situation from the palm of your hand, with a built-in audit trail to note areas for future improvement.

### Speed. Relevance. Usability.

The OnSolve Platform sheds the limitations of traditional solutions. Users no longer need to grapple with time-consuming human analysis, slow legacy systems, insufficient intelligence or irrelevant information going to the wrong people who lack the tools or knowledge to act. Al-powered technology and a modern integration engine enable the pillars of our platform: speed, relevance and usability.

For you, that means having the information that matters quickly. It means irrelevant data filtered out automatically so you can make informed decisions and guide effective action. And it means easy access to response and operational continuity plans on any device with a user-friendly interface. More time to react and more confidence in your execution — this is how OnSolve keeps our customers safe, informed, assured and productive when it matters most.



# **Create True Mission Resiliency with OnSolve**

From the first social media post that surfaces about a critical event to the last step in your incident management plan, OnSolve empowers your agency's proactive response. Our SaaS-based global portfolio delivers scalable, easy-to-deploy-and-use solutions for the rapid and secure exchange of vital information, as well as coordination among agencies, people, devices and partners.

