



UNION MEMBER NOTIFICATION

Spend Pennies to Receive Thousands in Communications Value

An informed, engaged and satisfied membership is within your reach with OnSolve® One Call Now Union Membership mass notification software. Even better? It costs just pennies per message.

Need to simultaneously deliver a message to a handful or thousands of members? Fill one or multiple apprenticeships? Improve attendance at a rally or other union event? Communicate important and timesensitive information about the upcoming contract negotiations?

One Call Now Union Membership mass notifications lets you instantly send or schedule personalized voice, SMS text and email messages without interrupting operations, tying up phone lines or wasting precious Union staff time. Leverage this innovative technology solution to connect with your members via the medium and language of the member's choice.

Studies show that an informed membership is more satisfied with the Union and its activities. Keep your membership informed and engaged with the One Call Now Union Membership Notification product.





Inform and Engage Members

- **Improve scheduling processes** — offer job openings in a prioritized order by seniority, enable members to connect back to your live operator to get details, coordinate activities or supply instructions
- **Enhance process compliance** — send reminders regarding important deadlines, certification expirations or union event schedules
- **Automate work detail notification** — notify members when and where they are needed and for what duties, ask for a keypad, text or email response to confirm receipt of the assignment
- **Quickly and easily inform members day to day and in emergencies** — send alerts about facility closings, policy changes, severe weather, or other unexpected incidents
- **Reduce call center costs** — notify your members before they call in for information
- **Achieve higher satisfaction ratings** — survey members and receive their opinions

Simple to Set-Up

Set-up is simple, efficient and secure. Our integration tools can ensure your contact information is transferred to our system and stays updated in our secure systems. Our data transfer and storage employ the highest level of data encryption available.

- Cloud-based solution, no software to purchase
- No hardware to install, no additional phone lines
- No long distance or ring time charges

Dependable, Easy, and Fast

- **Ensure your message is received AND understood:** Translate messages into dozens of languages.
- **Communication that's automated, yet member-friendly:** Give members the option to transfer to a coordinator for scheduling or inquiries.
- **Easily gather important member feedback:** Members can enter a keypad response, reply to a text or email to communicate back to you their opinions on issues.
- **Fully automate your communications:** Let One Call Now help you integrate communication with your existing membership management systems and databases for fully automated messaging using existing systems.
- Send messages to a small group or to thousands of members at once.
- **Maintain confidentiality:** Require a PIN be entered to receive a message and confirm receipt.
- **Confirm your communication was received:** Get detailed, realtime reporting within minutes that confirms successful and unsuccessful contacts.




OnSolve One Call Now Delivers and Saves

Calling members individually (the old way) vs automatically and systematically with One Call Now (the new way) is the difference between spending dollars per call vs. pennies per call.

Allocating and assigning workers, before they leave home, saves hundreds of dollars lost due to uncovered shifts. This eliminates delays in getting the right person, with the right skills to the right place reducing overall staffing costs for the companies where your members work.

The cost to the business, and possibly the union, of an injured worker who missed safety training because he did not get the schedule could be thousands, or tens of thousands of dollars lost!

The One Call Now Union Membership Notification system can help you stay connected and ready to deliver your message. Save your organization time and money while improving membership communication and satisfaction.

	The Old Message	The New Message with OnSolve One Call Now
	The warehouse is closed due to severe weather	OFFICE CLOSURE: Our office is closed today due to hazardous driving conditions. Please remain off the roads and work from home, if possible. Press 1 to confirm receipt of this message.
	You need to work Saturday at the New Bedford plant	Andrew, your assignment for Saturday January 31 is operations support in New Bedford. Text ACCEPT to 22300 to confirm attendance
	Safety Training is scheduled for Feb 7 in the afternoon from 2 to 5 PM. Please plan to attend.	Attention Members of Local 8777, Safety Training is scheduled for February 7th. Please click through to schedule your attendance. For 2 to 3 PM For 3 to 4 PM For 4 to 5 PM For additional questions, please contact Celeste at Headquarters celeste@Local8777.com

Visit OnSolve.com/One-Call-Now to learn more.

