

## Senior Living Communities

In senior living communities, effective communications are key to helping residents stay happy, healthy and engaged. Families and staff also play crucial roles, which means effectively reaching everyone can get costly and time-consuming, not to mention frustrating if it's not done well.

OnSolve® One Call Now® is a convenient mass notification system that saves time, reduces costs and helps raise the quality of care. Minimize issues such as disruptions in patient care and staffing shortages, while sending reminders about community events and activities. Ideal for both day-to-day and during emergencies, One Call Now makes it easy to keep everyone on the same page and help residents stay safe, active and autonomous.

# Are you facing any of these common challenges?

#### LOW INVOLVEMENT

- Connecting and keeping residents engaged
- Maintaining family involvement
- Trying to increase attendance at community meetings and events
- Dealing with fear of complications related to technology

#### **INEFFICIENCY**

- Missing alerts from "telephone tag"
- Keeping contact information updated
- Addressing budget and time limitations

### INEFFECTIVE COMMUNICATION

- Reaching everyone quickly in an emergency
- Planning and coordinating for expected difficulties such as inclement weather
- Sending procedural updates related to pandemic complications

#### Why Organizations Choose One Call Now:

- **Speed** Reach everyone at once, affordably and conveniently via their preferred device and delivery method.
- Relevance Send targeted alerts to only those residents, staff or families who need or want to receive them.
- Usability Easily create and send alerts from anywhere with a mobile app.

#### It's fast, efficient and effective

#### With One Call Now:

- Send voice, SMS text, email alerts and mobile push notifications.
- Set up subgroups within your contact list for targeted communications.
- Eliminate slow and costly hardware dialers, additional phone lines and equipment. Alerts are sent instantly from One Call Now without using your phone lines or tying up your computer system:
  - No software to purchase
  - No hardware to install
  - No additional phone lines or equipment required
  - No long-distance charges
  - No charges for ring time or re-dials
  - No support costs
  - No contracts
  - Adjust your plan anytime

#### It's easy to manage and simple to use. Set up is hassle-free.

It's easy to set up your contact list and keep it updated. There's no charge for support, and we'll help you if you need it.

Sending alerts is also fast and easy. Send your alerts anytime, from any device, to any device. Simple menus guide you through the quick process. Choose from options to send it to everyone instantly, schedule it and/or specify particular contact groups as recipients.

The freedom and flexibility of the One Call Now app means you can send a message anytime, anywhere.



#### **Empower Your Senior Residents** and Your Staff With One Call Now

Our customers know first-hand how easy and effective it is to communicate through One Call Now. With automated messaging, residents are kept safe and informed and can focus on enjoying their golden years, while staff can focus on interactive patient care. Send warnings about severe weather, lockdowns or evacuations. Create just-in-time reminders for community events. Include residents' families on alerts. Schedule meal and medication reminders. Tailored options make it easy to add a personal touch.

With One Call Now, you can send alerts quickly and efficiently, ensuring you reach everyone during an emergency. Increase attendance at events and activities with targeted alerts to interested residents. Improve the mental and physical quality of life for residents with effective and reliable communications. Join the many senior living communities helping their residents flourish while saving time, money and effort using a mass notification system.

Learn more about One Call Now for senior living communities.

