



Getting Started  
with **OnSolve Risk  
Intelligence**





OnSolve® Risk Intelligence puts the power of high-quality data and AI-driven insights in your hands to deliver true actionable intelligence. Armed with the ability to make fast, informed decisions, your organization can better manage risk and boost operational resiliency.

And from day one, our experts are your experts — from implementation to configuration and ongoing support after you take command.

**Here's a high-level look at what you can expect:**

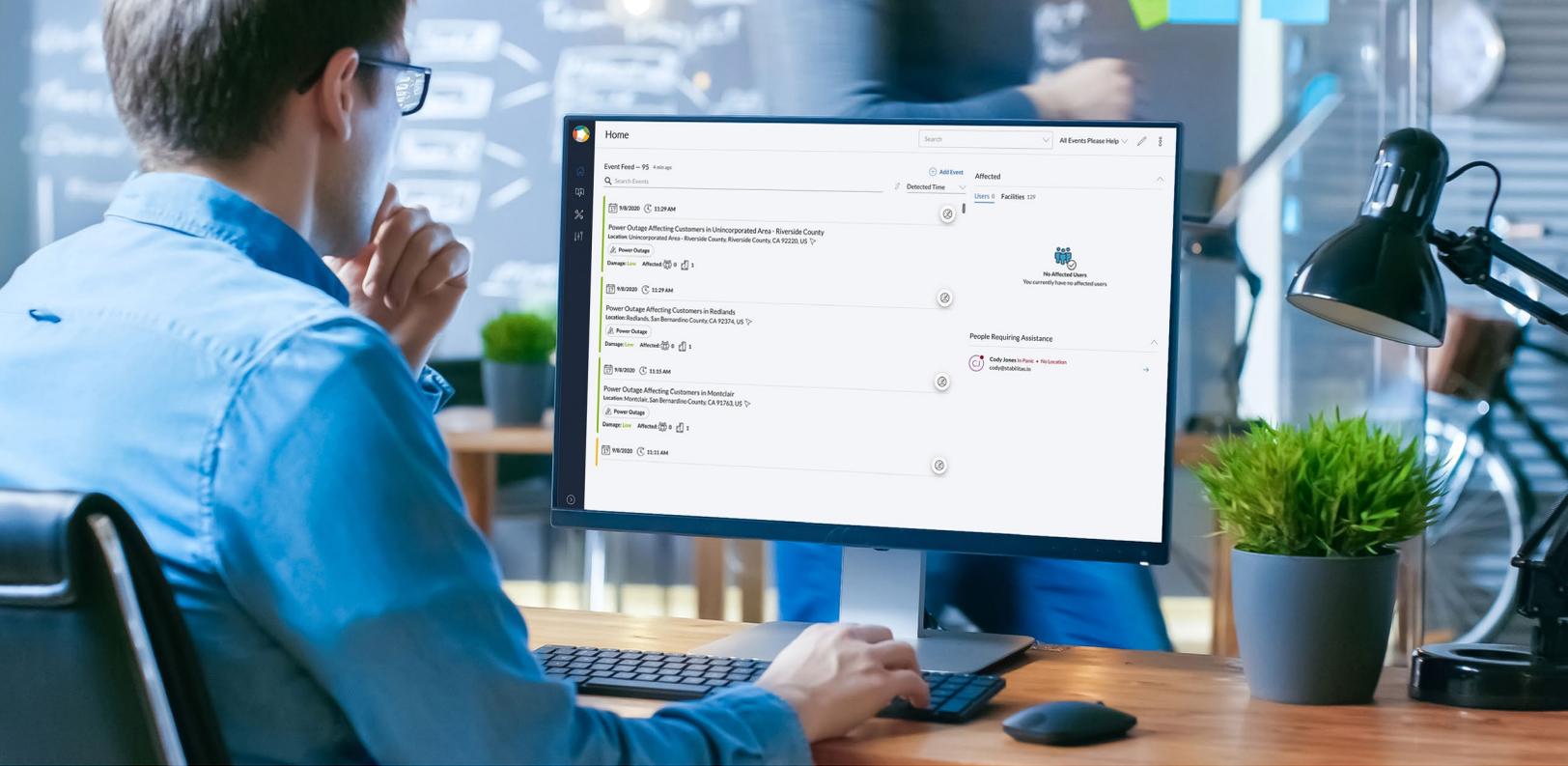


## Start Your Implementation

Your success is our mutual goal. That's why you'll work with implementation experts who have decades of experience to ensure you'll be ready to maximize the capabilities of OnSolve Risk Intelligence.

During implementation kickoff, we'll collaborate to set clear business objectives, gather your requirements, define your project scope and establish the goals you want to achieve. This is the time to better understand how Risk Intelligence fits into your ecosystem, define project success criteria and review the implementation timeline with deliverables.

You'll also meet your dedicated OnSolve team, including your account manager and project manager.



## Coach Your Team

You'll connect regularly with your OnSolve team to get up-to-speed and help ensure best-in-class delivery and engagement. Every decision that's made is targeted at the best way to accomplish your specific goals. This includes:

### Configuring Your Web Dashboard —

Your dashboard is the first step to achieving a common operating picture for intelligence, assets, alerts, itineraries and more. OnSolve conducts meticulous research on the assets that you identify to confirm data coverage.

### Creating Your Filters and Communication

**Methods** — You'll choose alert preferences for a wide range of possible events based on type, time, location, proximity to people, places and property, and severity. We'll make best practice-based recommendations based on your use cases, leaving room to review and fine tune as needed.

**Establishing Your Data Feed** — We support you with a consultative approach to establish the best data feeds for your organization, such as which data points are needed for successful transfer (i.e., employee name, role, building location, etc.).

**Accessing Your Mobile App** — Learn how to set up the app, configure visibility and deliver alerts.

**Managing Your Travelers** — Protect your traveling employees and expand your coverage to many different types of assets. You can leverage our API to connect with your preferred travel solutions for a seamless experience.

**Leveraging Detailed Training** — Attend one-on-one systems training, and access on-demand education modules, webinars and virtual instructor-led training for product enhancements. We'll also send regular updates on current and future innovation.



## Care For Your Needs

Year-over-year success requires year-over-year support.

Once implementation is complete, you'll easily transition to the OnSolve support team. This includes 24/7/365 assistance, regular account management check-ins, access to the OnSolve Customer Community and exclusive customer events and webinars. You can also engage with subject matter experts on taking thoughtful steps to ensure that your system evolves as your organization does.

**Move from awareness to action with confidence – [Learn more.](#)**

