



# OnSolve Incident Management

Take command and control from anywhere

Global incidents are occurring at an unprecedented pace, creating vulnerabilities and risks for organizations of all sizes. The safety and security of your people, places, property, reputation and supply chains can be threatened unexpectedly.

To overcome today's critical events, you need incident management capabilities to mobilize response teams and activate crisis response at click speed.

## What is OnSolve® Incident Management?

OnSolve Incident Management is a mobile-centric platform that streamlines and automates response processes, response teams and critical information flows, so you can react and resolve faster.

Through its close partnership with Groupdolists®, OnSolve has reinvented crisis response with revolutionary simplicity, wherever you are and whenever you need it. OnSolve Incident Management provides the capabilities you need to assemble all hands on deck in response to a full crisis, seamlessly coordinate a targeted team, or conduct post-event analysis.

**OnSolve Incident Management is ideal for:**



Emergency Response



Incident Response



Physical Security and Security Operations



Business Continuity



Compliance and Control



Training and Exercise

# Why OnSolve

Now you can provide your organization with real-time command and control, ensuring your reaction is instant and operations can return to normal as quickly as possible.

## Speed

Allows immediate access to business continuity plans from mobile devices, so you can activate and share easily. Real-time updates enable faster decisions and the audit trail permits rapid post-event reviews.

## Relevance

Pushes tasks to individuals or groups responsible for implementing appropriate plans and scenarios, ensuring the right people respond with the right responses at the right time.

## Usability

Allows interactive response plans to be easily updated and shared with team member, while also providing tools for training and certification, so you know your teams are prepared and in compliance.

## Activate. Accelerate. Resolve.

The average cost per minute for a U.S. data center outage is \$8,851, and the average outage time is 60 minutes. **Total cost: \$500,000.**

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**With OnSolve Incident Management, you can mobilize teams with emergency response plans, ensuring rapid and effective recovery from any disruption.**

- Bring response teams together instantly and virtually
- Transform standard and emergency procedures into interactive workflows
- Keep response teams in sync during incidents
- Centralize coordination and communication
- Seamlessly integrate with OnSolve Critical Communications
- Document all activity chronologically for real-time insight and after-action analysis/auditing/reporting

## When Every Minute Counts™

A major federal agency protecting high-level government officials received a threat against a sensitive asset during the work day. The stakeholders needed to safely evacuate key personnel and assume a security response posture. This had to be accomplished immediately, but without inciting panic or drawing unnecessary attention to the threat.

Thanks to OnSolve Incident Management, the team was able to execute rapidly and effectively, using a customized evacuation procedure. The platform easily handled all critical communications and updated leadership in under four minutes. Most importantly, the team achieved its primary objective of keeping personnel safe.

**Be prepared for any critical event with OnSolve Incident Management. [Learn more at onsolve.com.](https://onsolve.com)**

