

Bridging the Gaps in Risk Preparedness: A Blueprint for Government Agencies

FORRESTER

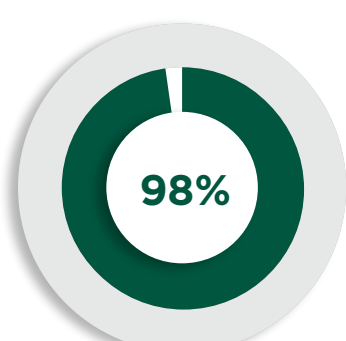
When it comes to managing the full scope of risk, agencies face a complex challenge. Simply put, it's hard to manage what you can't see.

Roughly half of governments surveyed said their agency fails to appreciate the true dimensions of risk, according to a commissioned study conducted by Forrester Consulting on behalf of OnSolve:

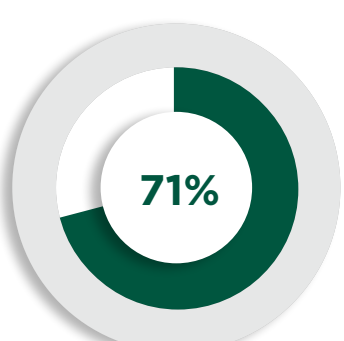
The Reality of Risk



Disruptions are universal and inevitable.



reported at least one critical event in the past 18 months.



experienced at least two incidents. More than a third experienced at least three.



experienced a cyber attack.



experienced a physical security breach.

The most common negative impacts of incidents are tied to resilience.



Operational disruptions and delays



Reputational harm



Ineffective internal and external communications

The Power of Critical Event Management



Critical event management (CEM) includes the resources, tactics and organizational alignment that facilitates effective risk mitigation and incident response before, during and after a crisis.

Done well, CEM promotes stronger organizational resilience.

Yet most agencies could be getting more out of their CEM technology:

CEM enables continuous improvement through the following elements:

- Proactive risk awareness
- Cross-functional coordination and communication flows
- Integrated technology and systems
- Post-event analysis

Only
38%

believe their current technology delivers maximum value.

59%

lack security analytics.

Only
43%

rate their current technology as well-integrated.

3 Steps to Bridge the Gaps in Risk Preparedness

STEP 1

Evaluate your organization's CEM capabilities and maturity: Assess strengths and weaknesses to better prepare for the future.

STEP 2

Drive CEM interoperability across your organization for faster and more effective response: Focus on integrated technology and avoid patchwork solutions.

STEP 3

Combine internal data, external intelligence and predictive analytics: Leverage a combination of technologies for a holistic view of risk.

It's not too late to bridge the gap and improve your agency's risk preparedness. Learn more in the study:

Improve Risk Preparedness With Critical Event Management: A Spotlight On Government, Results From The October 2021 Thought Leadership Paper, "Failing To Plan Is Planning To Fail."

[Get the Study](#)