

March 10, 2022

To whom it may concern:

This letter confirms that A-LIGN and A-LIGN ASSURANCE has conducted a Type 1 HIPAA examination of OnSolve, LLC's (the "Company") MIR3 and Send Word Now (SWN) System at the Ormond Beach, Florida; San Diego, California and Boston, Massachusetts facility.

A-LIGN ASSURANCE will perform the HIPAA/HITECH attestation examination in accordance with AT-C 105, 205 and 315. The scope of the examination to be performed by A-LIGN ASSURANCE shall be limited to the MIR3 and Send Word Now (SWN) services (the HIPAA/HITECH Services). The examination will report on the assertions made by the Company in their controls with regards to the HIPAA/HITECH safeguards of:

- Administrative Safeguards
- Physical Safeguards
- Technical Safeguards
- Organizational, Policies and Procedures and Documentation Requirements
- Breach Notification

The examination of management's assertions as included in the Report of Management on Controls regarding HIPAA/HITECH Security Rule surrounding its MIR3 and Send Word Now (SWN) services will be performed to determine if the written assertion by management fairly presents the Company's Environment related to the HIPAA/HITECH Security Rule in all material respects.

As of the date of this letter, all testing procedures related to the Company's MIR3 and Send Word Now (SWN) System are complete. Based on our examination we have obtained reasonable assurance, in all material respects, that (1) the description is fairly presented based on the description criteria, and (2) the controls were suitably designed to meet the applicable trust services criteria as of January 4, 2022.

Please don't hesitate to contact me if you have any questions.

Regards,



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