

March 10, 2022

To whom it may concern:

This letter confirms that A-LIGN and A-LIGN ASSURANCE has conducted a Type 2 AT-C 105 AND 205 examination of OnSolve, LLC's (the "Company") OnSolve Platform System at the Ormond Beach, Florida; San Diego, California; and Boston, Massachusetts facilities.

The scope of the Type 2 AT-C 105 AND 205 examination performed by A-LIGN ASSURANCE included the HIPAA/HITECH Security Rule and the 2017 Trust Services Criteria (TSP section 100) regarding Common Criteria/Security and Availability surrounding the Company's OnSolve Platform system.

The examination of management's assertions as included in the Report of Management on Controls in accordance the HIPAA/HITECH Security Rules and 2017 Trust Services Criteria regarding Common Criteria/Security and Availability surrounding its OnSolve Platform services will be performed to determine if the written assertion by management fairly presents the Company's Environment related to the HIPAA/HITECH Security Rules and 2017 Trust Services Criteria regarding Common Criteria/Security and Availability in all material respects, and based upon criteria stated by the AICPA.

As of the date of this letter, all testing procedures related to the Company's OnSolve Platform System are complete. Based on our examination we have obtained reasonable assurance, in all material respects, that (1) the description is fairly presented based on the description criteria, and (2) the controls were suitably designed and operating effectively to meet the applicable trust services criteria throughout the period of October 1, 2020, to September 30, 2021.

Please don't hesitate to contact me if you have any questions.

Regards,



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